



4 Nihan Drive, Unit 3
 St. Catharines, Ontario
 Canada L2N 1L1
 Tel: 905-935-0427
 Fax: 905-935-2918

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 Niagara Falls, New York
 USA 14305
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DEALER RETURN AUTHORIZATION REQUEST FORM

Please complete this form and email to customerservice@napieroutdoors.com or fax to 905-935-2918. If you fax, make sure your fax number is on the form in order to receive the RA number.

COMPANY AND CONSUMER INFORMATION:

Company: _____ Consumer Name: _____
 Purchase Order No.: _____ Address: _____
 Order Date: _____
 Fax Number: _____

PRODUCT INFORMATION:

	Model Number	Quantity	Reason for Return (see below for reason code)	Restocking Fee	Opened Box
1.					
2.					
3.					
4.					
5.					

* For reasons other than defective product a 25% restocking fee will apply. Defects do not pertain to torn fabric from sharp objects, normal wear and tear or excessive use.

RETURN REASONS:

	Restocking Fee
A. Product not wanted	25%
B. Wrong Model	25%
C. Defective product issue or material defect**. Please specify defective issue.	0% for 30 days
D. Other- please specify	0%-25%

DEFECTIVE PRODUCT: Please indicate the production code found on the back of the warning label on the bag.

DEFECTIVE ITEM'S PRODUCTION CODE: _____

RETURNING THE ITEM: Write the RA Number on box. Package this form with the returned item before shipping back to Napier Enterprises. Ship to the below location.

IN THE UNITED STATES	IN CANADA
Napier Enterprises- Returns 840 Aero Drive Cheektowaga, NY 14225	Napier Enterprises- Returns 4 Nihan Drive Unit 3 St. Catharines, ON L2N 1L1

*If the item is mailed to the incorrect address a \$30 fee will apply.

FOR NAPIER USE ONLY

RETURN AUTHORIZATION NO.: _____	RA Issue Date: _____
Tracking Number For Return: _____	Date Received at _____
Naper's Original Invoice Number: _____	Warehouse: _____
	Credit Issued: _____